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(54) CONNECTION METHOD FOR SPECIAL CALL IN COMMUNICATION SWITCHING EQUIPMENT

(57)Abstract:

PURPOSE: To flexibly, automatically, and efficiently execute an operator help call in a special field such as a collect call in a telephone switching system.

CONSTITUTION: In this method by which a call destination 46 handles a call designated by dial signals from calling subscribers 40 and 42 in a telephone switching system 1 having a switching network, an automatic device 50 composed of a voice recognition device consists of a stage, in which the voice signal from the calling subscriber received through a network is analyzed to discriminate the class of this call, and a stage where a switching network request message is sent from the automatic device to the system, in response to a class discrimination result for the purpose of requesting the connection of this call to the call destination.

